National Registration and Identification System Project 1 Project ID: 00100113



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NATIONAL REGISTRATION AND IDENTIFICATION SYSTEM (NRIS) PROJECT

Quarterly Progress report (01 January 2019 to 31 March 2019)

Project Title:	National Registration and Identification System
UNDP Project #:	00100113
Project Duration:	01 November 2016 – 31 December 2019
Project Resources:	Basket Fund
UNDP Focal Point:	Titus Kavalo

UNDAF Outcome:	National institutions foster democratic governance and human rights to
	promote transparency, accountability, participation and access to justice
	for all especially women and children
Corporate SP Outcome:	Citizen expectations for voice, development, the rule of law and
	accountability are met by stronger systems of democratic governance
Project Specific	The establishment of a permanent and continuous national registration
Outcome:	and identification system in Malawi.
Output(s):	1. Up to 9 million Malawians are registered and issued with a National
	Identity card in 2017.
	2. NRIS is transitioned to a permanent and continuous registration
	system.
	3. Government MDAs are assisted to adopt the use of the NRIS.
	4. Project is efficiently managed, staffed and coordinated, and is
	implemented with national ownership.
Project Location(s):	Lilongwe, Malawi

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Project Donors







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Acronyms

ADR	Assistant District Registrar
BRK	Biometric Registration Kit
COMESA	Common Market for Eastern and Southern Africa
CRB	Credit Reference Bureau
CRVS	Civil Registration and Vital Statistics
DFID	Department for International Development
DHRMD	Department of Human Resource Management and Development
DRO	District Registration Office
EBRS	Electronic Birth Registration System
ESCOM	Electricity Supply Commission of Malawi
EU	European Union
GWAN	Government Wide Area Network
HQ	Headquarters
ICAO	International Civil Aviation Organization
MEC	Malawi Electoral Commission
MDAs	Ministries, Departments and Agencies
MoU	Memorandum of Understanding
NRB	National Registration Bureau
NRIS	National Registration and Identification System Project
SADC	Southern African Development Community
SDGs	Sustainable Development Goals
UNDP	United Nations Development Programme
USAID	United States Agency for International Development

1. Executive Summary

The purpose of the National Registration and Identification System (NRIS) Project is to establish a permanent and continuous national registration and identification system in Malawi. The project will contribute to Government's efforts to guarantee the fundamental right to identity, entitlement and enjoyment of full citizenship in Malawi.

The initiative is consistent with Sustainable Development Goal (SDG) 16 to: "promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels". Specifically, the NRIS will address SDG Target 16.9 that refers to providing legal identity for all and will also facilitate the goal of achieving comprehensive birth registration by 2030. The Whole of Government impact of the system will offer improvements in planning, service delivery, and the operation of administrative systems supported by a functional NRIS.

This progress report presents a summary of work completed for the NRIS project for first quarter (01 January – 31 March) of 2019.

Some of the key milestones achieved during the reporting period include the following:

- Supported NRB to recruit permanent staff to build their human resource capacity. Out of 30 Registration Officers (ROs) that were offered permanent employment in NRB, 27 have reported for duties after accepting the terms of employment. Additionally, out of 110 Assistant Registration Officers (AROs) that were offered permanent employment 99 have reported for duty.
- All selected ROs and AROs were trained on the national ID registration process and rules and regulations and deployed to the district registration centers for the on-thejob training phase.
- CTA conducted the training of all NRB staff (new and old) on sexual harassment and UN safeguarding polices.
- Out of 644,000 cards registered during voter registration 386,400 (60%) cards distributed in 28 districts.
- Continuous registration is progressing in all the 28 District Registration Offices (DROs) without any challenges. Total number of registrants for January to March 2019 is 4900 (3073 male and 1827 female).
- Detailed roadmap for a Government-wide plan for the use of the ID card has been developed and shared with the development partners.
- To establish national ID as a key instrument for coordinated field payment system, several meetings with various stakeholders were held such as Ministry of Agriculture/World Bank for the FISP program, UNICEF/WFP.
- Meeting with Bankers Association of Malawi and various banks held to conclude the payment fee for KYC and integration of national ID with banking system.

- Scanning of uncollected national ID cards commenced in Ntchisi, Lilongwe and Blantyre DROs as Phase I. Phase II will commence with the rest of districts for the central region and thereafter several teams will be assembled to cover the North and Southern regions.
- A financial sustainability projection model for 5 years has been developed with some level of modest assumptions especially in areas such as Maintenance of IT equipment, Replacement of the Equipment, connectivity costs for DROs and Post Offices among others.
- The road map for the development of the 2019 2023 NRB Strategic Plan was developed collaboratively with NRB, Department of Human Resource Management and Development (DHRMD) and UNDP and all the external and internal stakeholder consultations were completed. The draft report is being written by DHRMD.
- The Malawi Institute of Management training sessions to run from February 2019 to July 2019 are in progress. Two out of the 9 selected short courses have been completed.
- The prefabricated Card Production Facility (CPF) has been set up, furniture delivered and assembled, power connectivity is established. NRB is waiting for quotes for the networking and GWAN connectivity.
- For the refurbishment of the Blantyre DRO the contract has been awarded, site handed over to contractor, mobilization in progress, work will start on 23rd April 2019.
- Furniture delivered to all 65 selected Post Offices (POs). Additional equipment for the POs has been delivered to MPC courier services for last mile delivery.
- After the Technical Evaluation by UNDP's Procurement Support Unit (PSU) in Copenhagen, contract has been awarded to Cancom from Germany for overall implementation of the last mile connection. The project will commence on 10th April and is expected be completed by 15th August 2019 resulting in all 65 post offices connected.
- The equipment for the 5 model post offices has been received and will be deployed once the software is ready by June.
- The draft proposal for mass child registration has been developed by NRB, UNICEF and UNDP, and is ready for fund raising. The total budget is approximately USD 25 million.

2. Implementation Progress

Brief Background

Malawi endures a structural development challenge in the absence of an authoritative, comprehensive and accurate system of national identification. Fundamentally undermining most citizens' right to identity, the consequences are multi-sectoral, where citizens' access and entitlement to services are uncertain.

Unlike many countries in the Southern African Development Community (SADC) or Common Market for Southern and Eastern Africa (COMESA), Malawi has had no functional national registry and identification system for decades. Moreover, Malawi is only now starting to re-

establish its system of civil registration and vital statistics (CRVS), to comprehensively register births, deaths, and marriages. The absence of these two systems (NRIS and CRVS, collectively known as a population register), which are mandates of the NRB within the Ministry of Home Affairs and Internal Security, undermines an individual's ability to claim their citizen's rights and services, as well as Government's ability to fulfil its obligations to provide inclusive social services, accountable administrative systems, and to foster evidence-based policy formulation and decision-making.

Efforts in various arenas have led to fragmented initiatives, creating costly or unsustainable silos of information, while also imposing institutional and technical obstacles to interlink information. The Malawi National Registration Act (No. 13 of 2010) which entered force in August 2015 requiring all Malawians 16 years of age and older to be registered in a National Registry and to be issued with an identity card, mandates the National Registration Bureau (NRB) to fulfil this task.

As such, UNDP – with financial and technical support from key Development Partners - and in partnership with the National Registration Bureau is implementing a multi-Donor Basket funded National Registration and Identification System (NRIS) Project (2016 – 2018). The Project seeks to actualize the Right to Identity, ensuring that all Malawians 16 years and older are uniquely registered in a permanent and continuous system that provides proof of their identity, and to be issued with an identity card that is evidence of that identity. Correspondingly, the system will establish the management information systems that will allow Government and stakeholders to access and use that information in aggregate for planning, and as a central reference point for individual identity to be linked across multiple systems. Simultaneously, the management information systems and identity cards will enable the strengthening of accountability and verification processes within both the public and private sector domains that will enhance services for Malawi's citizens.

The expected results of the Project were to: design, establish and manage the necessary systems, infrastructure and equipment for the National Registration and Identity system, employing biometrically secure Smartcards; supervise the mass registration for all eligible Malawians (an estimated 9 million) within the country in 2017; transition the system to a continuous registration model in 2018 and to develop the capacity and systems of NRB to maintain and operate the system; provide an interface to other public and private sector systems that allow for appropriate data sharing within a legal framework that complies with international principles and standards for the right to privacy and data protection; and to ensure the effective management of the Project.

Following some amendments and addenda resulting from discussions for a one-year extension of the NRIS project to 31 December 2019, Cost-Sharing Agreements have been signed between UNDP and the Government of Malawi (US\$20,747,497), DFID (10,485,000 pounds), Irish Aid (2,978,944 Euros), USAID (US\$2,000,000), Norway (NOK 4,600,000) and the EU (9,100,000 Euros). UNDP has allocated US\$2,850,000 from UNDP core resources to the project. In addition, UNDP signed an Inter-Agency Agreement with UNICEF (US\$44,366). The entire project budget is now estimated at USD \$55,183,181.

The design of the card (shown in Figure 1, below) has been approved by the Minister of Home Affairs to meet the three tier (visible to the eye security features; enhanced security features that require minimal equipment to verify; and, forensic analysis features that require high end equipment such as a microscope to verify) security requirements of

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International Civil Aviation Organization (ICAO) and the information requirements elaborated in Section 8 of the law. As well, the card allows for data to be manually read or for various forms of machine reading (QR code, swipe read, and chip read) that will avoid traditional challenges with data accuracy. Overall, the design and features of the card draw on key technologies and processes that make forgery of the card improbable and enables mechanisms to verify its authenticity to ensure confidence that the card, as required by law, is prima facie evidence of the individual's recorded information.

Figure 1. Approved National ID Card Design

Front

Back



Beneficiaries, Stakeholders, Implementing Arrangements

The NRB is the principal institutional beneficiary of the Project with the Malawian citizens as the ultimate beneficiary of support. The main Project stakeholders are the NRB, Government of Malawi and Development Partners. The Project is implemented under UNDP's Direct Implementation Modality (DIM).

Output 1

Up to 9 million Malawians are registered and issued with a National Identity card in 2017

Progress

Under this Output, the following has been accomplished in the reporting period:

- To date, the total number of National ID cards printed from the mass registration stands at 9.14 Million. Out of this, over 8.94 million cards have been distributed. The undistributed cards are scanned, and inventory is being prepared to send personalized Short Message Service (SMS)to respective individuals to collect their cards from the NRB's District Registration Office. Malawians have been collecting their National IDs from the District Registration Offices on regular basis. The scanning has been completed in Lilongwe, Blantyre and Ntchisi.
- Continuous registration is progressing well in all the 28 District Registration Offices (DROs) without any challenges. However, registration figures are low. Total number of registrants for January to March 2019 is 4,900 (3073 male and 1827 female) broken down as follows:



As per the estimate there should be around 41,000 registration per month, but most of the people have registered during the side by side civic and voter registration in 2018 and that's why the turnout is very low. This is evident from the high number of registered people in the age group of 16-20. The other possible reason may be distance to the District Registration Office. After the operationalization of Post Offices as Registration Centre's the issue of distance will be solved to a large extent.



• NRB has requested for procurement of 300,000 IDs of flood affected citizens. The request has been approved by the Technical Committee and NRIS project will act on this once a proper assessment on the numbers is done.

Output 2

NRIS is transitioned to a permanent and continuous registration system.

Progress

Under this Output, the following has been accomplished in the reporting period:

- Supported NRB to complete the recruitment, orientation and training of the permanent staff. Out of 30 Registration Officers (ROs) that were offered permanent employment in NRB to build the human resource capacity, 27 have reported for duties after accepting the terms of employment. Additionally, out of 110 Assistant Registration Officers (AROs) that were offered permanent employment 99 have reported for duty
- All selected ROs and AROs were trained on the national ID registration process and rules and regulations and deployed to the district registration centers for the on-thejob training phase.
- CTA conducted the training of all NRB staff (new and old) on sexual harassment and UN safeguarding polices.



Participants in the Registration officers and Assistant Registration Officers Training

- The newly recruited officers were divided into 3 cohorts and the orientation was conducted as follows:
 - \circ Cohort 1: 50 people from 11^{th} 15^{th} March 2019
 - \circ Cohort 2: 50 people from $25^{th} 29^{th}$ March 2019
 - Cohort 3: 30 people from 8th April to 12th April 2019



Participants in the Registration officers and Assistant Registration Officers Training

Submission has been made to the Civil Service Commission to provide replacements to NRB with the other successful candidates that were on the reserve list as follows: -

- Registration Officer : 3
- Assistant Registration Officers : 11
- The Prefabricated ID Card Production Facility has been set up, furniture delivered and assembled, power connectivity to be concluded by 17th April. NRB is waiting for the quotation for the networking and Government Wide Area Network (GWAN) connectivity.

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The picture of the Prefabricated Card Production facility in NRB Head Quarter

- The Technical Evaluation by UNDP's Procurement Support Unit (PSU) in Copenhagen has selected Cancom from Germany to oversee overall implementation of the last mile connection. Cancom has partnered with local suppliers namely Business Computer Services (BCS) for Local Area Network (LAN) services and Telekom Networks Malawi (TNM) Limited for Telco services. The work was Kicked-off on 10th April and is expected be finished by 15th August 2019.
- The evaluation for the refurbishment of 65 Post Offices slated to become registration centres to expand outreach for citizens is in process. Ffurniture has been delivered to all 65 Post Office. Additional equipment for Post Offices has been delivered to Malawi Posts Corporation (MPC) courier services for last mile delivery.
- Following the evaluation of bids, the contract for the refurbishment of the Blantyre District Registration Office (DRO) has been awarded to Shilpa construction. The refurbishment will start from May onwards and is expected to be completed by June 2019.
- The road map for the development of the 2019 2023 NRB Strategic Plan was developed collaboratively with NRB, DHRMD and UNDP and all the external and internal stakeholder consultations and the internal stakeholder consultations have been completed. The report is being drafted by DHRMD.



Fig: Map showing the last mile connectivity points

 Regarding capacity building of NRB in different areas, the Malawi Institute of Management (MIM) has been selected to facilitate and conduct 9 different short courses (Effective Leadership Management, Internal Communication Management, Professional Customer Service, Finance for Non-Finance Managers, Effective Procurement Management, Inventory Management, Logistics and Supply Chain Management, Total Quality Management, Public Sector Budgeting and Implementation) from February to June 2019. Two out of the 9 selected short courses have been completed.



Participants during the inauguration of the MIM training in MIM along with CD-NRB and CTA NRIS Project

• The equipment for the 5 one stop Post Offices has been already received and will be deployed once the software is ready.

Output 3

Government MDAs are assisted to adopt the use of the National Registration and Identification system (NRIS).

Progress

Under this Output, the following milestones were accomplished in the reporting period:

- A detailed roadmap for the linkages has been prepared and shared with the development partners.
- Several meetings took place with the Bankers Association of Malawi (BAM) to discuss the integration between the banking system and NRB. Bilateral meetings took place also with individual banks (Standard Bank, FDH, National Bank and First Capital Bank). MoU with BAM is expected to be sign in Q2.
- Following the RBM's instruction to all financial institutions to incorporate the National IDs in their systems and consider it as the only source of identification for accessing banking services by 31st October, the private sector has been very proactive in engaging NRIS and a strategic partner for the linkage program.

- Apart from Banks and mobile operators, several meetings took also place with the Deputy Director of the FISP program, UNICEF and WFP to harmonize field payments, DHRMD, Taskforce on social cash transfer, WHO on patient unique identifier
- Terms of Reference was prepared for an E-wallet feasibility assessment on the National ID.
- Ministry of Justice vetted the MoU, as requested by DHRMD.
- After submission to the Ministry of Justice of the legal note on the Proposed amendment of National Registration Act and regulation, Ministry of Justice responded that more consultations are needed both internally and with other stakeholders such as MoH and NSO.
- Review of Citizenship Act: The Law commission hold four meetings, five consultative meetings with people living along the border, two consultative meetings with security experts, regional consultative workshops. The regional consultative and National validation workshops will be conducted in quarter two of 2019.
- MPC and NRB signed a lease agreement which will allow NRB to expand NRB's operations coverage beyond the 28 district offices.

Output 4

Project is efficiently managed, staffed and coordinated, and is implemented with national ownership.

Progress

Under this Output, the following milestones were accomplished in the reporting period:

- Monthly Technical Committee meetings were held as planned to review project performance against the milestones.
- Sixth Steering Committee meeting was held on 04 April 2019 and approved the Annual Work Plan for 2019.
- There was continuous monitoring of project implementation and management of risks in the reporting period to make sure the project stays on track.

3. Progress against Results Framework Indicators

Annex I.

4. Way forward

Moving forward, the project will continue to prioritize:

a. NRB capacity

The NRIS and NRB teams will continue to prioritise NRB's additional capacity needs for sustainability of the NRIS including smooth continuous registration process. The 30 Registration and 110 Assistant Registration Officers be will be deployed to the 65 Post Offices. The project will further prioritize to connect the selected 65 Post Offices that will serve as first phase registration points.

b. NRIS linkage with MDAs

As it is indisputable that the success of optimizing multiple use of the ID system depends on creating demand for the same through various channels, the project will therefore continue and intensify engagement with various MDAs so that further and clear linkages between the ID system and other systems across MDAs are established. This will allow clear multiple uses of the ID card to be identified and agreed on for the benefit of everyone in Malawi. A detailed roadmap has been developed for the linkages with different MDAs and shared with the development partners.

c. Public awareness on ID card distribution and continuous registration

The project will continue with customised public awareness on ID Card distribution which already started through SMS to alert people who have not collected their IDs to do so at the District Registration Offices. In view of the low continuous registration numbers, the project will further public awareness on continuous registration so that those that did not register during mass registration and those turning 16 years of age can go and register. The project also plans to undertake ID card distribution to citizens in areas that are far from the District Registration Offices and may have still not collected their ID cards.

d. Legal framework

The project will also continue its engagement with the Law Commission in the ongoing work on the amendment of both the Citizenship Act and the National Registration Act. Further, the project will also prioritize support for the amendment of the National Registration Act.

5. Conclusion

The 2019 first quarter progress report has highlighted activities undertaken and achievements made against the milestones. As reported, the project is on track in most of the areas as demonstrated by the project deliverables completed in time, within budget as per signed Project Document.

6. Future Plans

The project has developed the 2019 Annual Work Plan to implement activities from January 2019 to 31 December 2019 which was approved by both the Technical Committee and Steering Committees. The AWP is in line with the signed project document.

Proposal of Mass Children Registration: The proposal for the mass registration of children has been developed by NRB, UNICEF and UNDP, and is ready for fund raising. The total budget is USD 25 million

7. Financial Section

All financial data (Annexes III) presented in this report is provisional. From UNDP Bureau of Management/Office of Finance and Administration, an annual certified financial statement as of 31 December, will be submitted every year no later than 30 June of the following year.

Annexes

Annex I: Progress against Results Framework Indicators:

Results Framework

Outcome Goal: The establishment of a permanent and continuous national registration and identification system in Malawi.

Outcome Indicators:

- Number of MDAs using NRIS for administrative or operational systems (Baseline (2016): 0; Target (2019): >10; Source: Official records)
- Percentage of eligible resident Malawians registered and issued with an identity card (Baseline (2016) 0; Target (2019): >90%; Source: National Register, NSO)
- Assessed capacity of NRB to operate and maintain the NRIS (Baseline (2016): None; Target (2019): Good capacity; Source: Project Evaluation Report)

EXPECTED OUTPUTS		DATA SOURCE	BASELINE		TARGET	STATUS	Remarks	
0019013		SOURCE	Value	Year	Project Target	31 March 2019		
Output 1 Up to 9 million Malawians are registered for issuance of a	1.1 Number of Malawians registered in the National Register as part of mass registration, disaggregated by gender	National Registry			More than 9 million	9,168,689 (4,201,175 males and 4,967,514 females)	Surpassed the project target.	
National Identity card in 2017	1.2 Number of Malawians issued with a National ID card as part of mass registration, disaggregated by gender	NRB Records	0	2016	More than 8.5 million	Over 8.94 million	Inventory of the left-over card is prepared, and personalized SMS is sent to respective individuals to	

							collect their card from the District Registration Office.	
	1.3 Proposed amendment of National Registration Act submitted to Ministry of Justice		0	2016	1	1	Proposed amendments of the National Registration Act were submitted to the Ministry of Justice which responded by requesting more internal consultations on a specific issue related to the NRB internal structure.	
	1.4 Number of paid information campaign products aired on radio	Project records	0	2016	10	More than 10	Surpassed project target.	
NRIS is transitioned	reaistration		0	2016	28	28	Reached project target.	
and continuous	2.2 Percentage of registrars trained in	Training records.	0	2016	100%	100%	Surpassed target. According to the laws of Malawi, District Commissioners (DCs) are the registrars. There are 28 District Commissioners in Malawi, which implies 28 registrars. All the 28 registrars have been trained on rules and procedures regarding the mass registration process, ID Card distribution, continuous registration protocols, ID Card	

						replacement, registration of naturalized citizens and resident foreigners, etc. These trainings were also extended to all NRB district registration office staff, which include the Principal Registration Officers, formerly called Assistant District Registrars (ADRs), Logistics Officers, and Data
						include the Principal Registration Officers, formerly called Assistant District Registrars (ADRs),
2.3 Number of Malawians issued with	NRB Records	0	2016	0.77 million	More than (Processing Clerks.
a National ID card in 2018 as part of continuous registration, gender disaggregated					million	441,806 males and 284,282 females females) citizens had registered, as part of continuous registration and included those that registered during voter registration. Out of these records, almost
						700,000 cards were printed for distribution.

Output 3	3.1 Number of inter-institutional	NRB records	0	2016	>10	5	On track. One MoU signed
	agreements between NRB and						between NRB and MEC, and
Government MDAs	ISAVORAMONT WIINISTRIDS IIDAARTMONTS						one MoU between NRB and
and private	Agencies (MDAs) and private	•					MRA, and one MoU between
institutions are	institutions on the use of the ID saved						CRB and NRB. Other
	system.						agreements have been
the use of the NRIS							established not based on
							MoUs such as with DHRMD
							and MACRA.
Output 4	4.1 Agreed M&E activities	Project	0	2016	Satisfactorily	Satisfactorily	On track. Most of the agreed
Drojact is officiantly	implemented	records					activities in the Monitoring
Project is efficiently							and Evaluation Framework
managed, staffed							are being implemented.
and coordinated,			0	2016		100%	
	4.2 Percentage of Project positions		U	2016	100%	100%	Surpassed project target.
implemented with	•	records					
national ownership	4.3 Steering and Technical Committee	Project	0	2016	9/24	6/21	TC meetings are on track and
	meetings held per year	records			5, 27		will surpass target but not
							with SC meetings.

Annex II: Risk Log:

Pro	Project Title: National Registration and Identification System				Award ID: 00100113	Da	Date: 19 February 2019			
#	Description	Date Identified	Туре	Impact & Probability	Countermeasures / Mngt response	Owner	Update d by	Last Update	Status History	
2	Slippage on operational timelines	20 Oct 16	Operational Total: 20	Timelines are constrained with census in 2018 and elections in 2019. If not implemented on schedule major deviations off plan may need to be considered. P = 4 I = 5	Monthly monitoring of progress in Technical Committee to determine corrective actions as necessary. TC and SC meetings taking place regularly and according to timeline. The project is on track so far.	Technical Committee	СТА	19 Feb 2019	19 Feb 2019	
3	Institutional national capacities	20 Oct 16	Operational Total: 20	Lack of sufficiently trained national staff, lack of sustainable financial model for NRB and delays in setting up the ID card production facility site will compromise sustainability of continuous registration, data recovery and deny some Malawian citizens their right to identity. P = 5 I = 5	Government conducted a functional review to increase NRB staffing. Government sanctioned recruitment of 16 IT Officers for NRB to support mass registration. For further recruitment of additional staff as recommended by the functional review in relation to the sustainability of continuous registration, 30 Registration Officers and 110 Assistant Registration Officers have been recruited, pending offer letters to be sent. Training	GoM UNDP	СТА	19 Feb 2019	Amended. (19 January 2017) P amended from 3 to 4 in view of delays in the functional review and the increase in NRE staffing required. Escalated for the attention of the SC on 5 th April 2017.	

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							e officers is bein				in anticipation
							cruitment of othe				that there
							llow in 2019 onc				might be a gap
							disburses funding	g			in NRB's
						for such.					capacity for
						5 5	e DRS, it has bee				continuous
							e Malawi Revenu				registration if
						Authority pre	emises (MRA) i	n			the new
						Blantyre.					approved
						As for the I	D card productio	n			positions are
						facility site, NF	RB reinforced and i	s			not filled at all
						making use of	f what is currentl	у			or on time.
							printing of the II				
						cards and the	procurement of	а			Amended (22
						pre-fabricated	container for th	e			March 2018)
						- ·	f a pre-fabricate				Upgraded P=4
						containerized	printing facility is i	n			to P=5 with
						process.					reference to
											the removal of
											key and
											management
											staff that were
											already well
											trained.
											Narration of
											Impact &
											Probability
											amended on
											(19 Feb 2019)
6	Technology	20 Oct 16	Operational	Introduction	of new	International	expertise t	o UNDP/NRB	СТА	19 Feb	No Change.
	adoption		Total: 12	technologies	and systems	implement u	nder the Project	t,		2019	(19 Feb 2019)
				introduces u	nprecedented	supported	by contracto	r			
				challenges	for	arrangements.	. Skills transfer fo	r			

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				implementation and sustainability. P = 3 I = 4	the new technologies is built into the design of the Project.				
7	Adequate data protection provisions	20 Oct 16	Legal Total: 12	Failure to protect privacy and data can undermine confidence in registering and erodes the right to privacy of individuals. P = 4 I = 4	A review of the National Registration Act and development of amendments is part of the Project deliverables. A meeting took place at the end of January 2018 between the UNDP Legal Specialist and NRB to discuss the amendments of the National Registration Act. A legal note is being finalized which will be the basis for a memo from the Ministry of Home Affairs and Internal Security to the Ministry of Justice and Constitutional Affairs (MoJ) requesting the necessary amendments of the law. The introduction of the Electronic Transactions Bill will strengthen rights to privacy and data protection. The Electronic Transaction Bill was passed by Parliament on 04 July 2016 and the President assented to it on 20 October 2016. Its publication was on 04 November 2016.	UNDP /GoM	CTA	19 Feb 2019	Amended. (02 October 2017) 2017) P amended from 3 to 4 given the level of current data protection provisions in Malawi. No Change. (19 Feb 2019)

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					work with the World Bank team to support the development of a comprehensive Data Protection Act for Malawi. World Bank is leading this through their supported Digital Malawi project.				
8	Network connectivity	20 Oct 16	Operational Total: 10	Limited or unstable access to connectivity can undermine data movement and synchronisation during continuous registration. P = 5 I = 3	NRB and E-Government will ensure that systems for data transfer have been developed. UNDP will support.	GoM	СТА	19 Feb 2019	Amended. (01 December 2017) No change. (19 Feb 2019)
14	Lack of clarity on communicati on strategy on ID Card distribution and consistent engagement with the media create negative political perception and anxiety among citizens and political parties	02 Oct 2017	Political Total:12	Lack of proper communication channels with key targeted public messages regarding collection of ID cards may create confusion on ID distribution resulting in negative perception on NRIS P=3 I=4	NRB will use proper communication channels (radio, SMS, USSD system) in phased approach to inform public to collect their ID cards. UNDP will support the initiative. NRB and UNDP will consistently engage the media to update them on the status of ID Card distribution.	UNDP/NRB	СТА	19 Feb 2019	New Risk (o2 Oct 2017) Amended. (o1 December 2017) No change. (19 Feb 2019)

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16	Intermittent	02	Nov	Operational	Inconsistent power	NRB will ensure consistent power	NRB	CTA	19 Feb	New risk (01
	power supply	2017		Total:15	distribution to the servers	supply to the servers and that all			2019	December
	to servers				may result in unsustainable	distribution lines and cables are				2017)
					functioning of the servers,	functional.				No change.
					and consequently, loss of					(19 Feb 2019)
					data.					
					P=3					
					I=5					

Note: P stands Probability and I stands for Impact.

Annex III: Financial Utilization

Cumulative Expenditure (Q4 2016, 2017, 2018, Q1 2019) Summary Report:

Cumulative Budget Variance Analysis											
OUTPUTS NAME	Cumulative budget (US Dollar)	Cumulative expenditur es (US Dollar)	Cumulative Variance (US Dollar)	Comments on principal reason for Variances							
Output 1: Up to 9 million Malawians are registered and issued with a National Identity card in 2017	37,411,697	36,927,563	484,134	Reasons for Variance: -NRIS Software Quality Assurance Review; -Savings on Ros Payments -Savings on community engagement							
Output 2 : NRIS is transitioned to a permanent and continuous registration system	3,716,001	905,822	2,810,179	Reasons of Variances: -GWAN activities have not yet started. -Renovation of District offices and Post offices are still ongoing.							
Output 3 : Government MDAs are assisted to adopt the use of the NRIS.	100,000	48,353	51,647	Reasons of Variances: -Most activities are hold at project office and NRB.							
Output 4 : Project is efficiently managed, staffed and coordinated, and is implemented with national ownership	6,745,194	6,230,567	514,626								
SUB-TOTAL OUTPUTS	47,972,892	44,112,305	3,860,586								
Technical Support for Unforeseen Capacity Gaps (5%)	2,295,373	-	2,295,373								
UNDP Procurement Support Office (PSO) (4.5%)	1,204,676	894,763	309,913								
General Management Service Fees (GMS) (variable) <u>TOTAL</u>	2,677,368 54,150,309	2,455,220 47,462,289	222,147 6,688,020								